



# 10 reasons for Hosted Exchange

## 1. Peace of mind

Through TecSupport's Hosted Microsoft Exchange you can enjoy peace of mind since our service includes a daily backup of email, calendar items, contacts and shared files and folders.

## 2. Service Level Agreement (SLA)

We manage the entire service for you, 24x7, including upgrades, maintenance and a 99,9% service availability and offer an enterprise-class Hosted Exchange Service.

## 3. Getting more done

With Microsoft Exchange as the mail server and Microsoft Office Outlook as your client, employees can do more than send and receive e-mail they can easily share calendars, folders, and contacts.

## 4. Mobility

Different versions of Outlook are available for desktop, browser, and mobile access, so you are connected, whether you are in the office, traveling, or working at home.

## 5. Increased mobility

Employees will get access to true push e-mail that is synchronized no matter if it is accessed via a PC, web access or another mobile device such as a smart phone.

## 6. Shared inboxes

Employees can share inboxes by just one click on the mouse! This enables colleagues to manage each others' mail during absences etc.

## 7. Shared calendars

Users can share their calendar information with others and view multiple calendars simultaneously to send meeting requests for shared open times.

## 8. Shared contacts

Contacts in the company directory (Global Address List or GAL) are centrally maintained for sharing throughout the organization and can be downloaded to Outlook and synchronized for access from Outlook Web Access (OWA).

## 9. Shared task management

A task list provides the ability to create and assign tasks and can be integrated with e-mail notification and scheduling for basic project management and personal time management.

## 10. Improved security

Antivirus programs and sophisticated anti spam filtering improves security. The service also allows remote wipe of information on mobile phones – making sure that your business intelligence stays where it should be!